

Become a Partner

B2B One Partner Management Service

MIS providers can become a B2B One Partner at a cost of £2000 per year.

For this fee partners will receive:

- Copies of B2B Student documentation with each release
- Access to MyAccount and information on releases and issues
- Reduced rates for other services such as consultancy.

This level of service **does not** include:

- Consultancy Sessions
- Case Logging
- Testing and advice on B2B files.

If additional support is required we can offer consultancy sessions with draw-down time. A day's consultancy buys 7.5 hrs of a consultant's time to answer questions, investigate issues and offer guidance. The consultancy can be delivered from the consultant's normal place of work via the appropriate medium e.g. email, Skype or Webex.

Consultancy

Charges at the standard Partner rate of £1000 per day plus expenses.

The cost of onsite meetings with customers will be recharged to the customer based on standard mileage rates and actual costs incurred for transport, hotel accommodation and subsistence. Where one-way journeys take over three hours (each way) including airport waiting times; Capita reserves the right to charge additional travel days to reflect the actual time cost to Capita. Travel Days would be at the Daily Rate.

Testing and Verification Service

Testing and Verification of XML documents for B2B One as part of Capita's release testing.

Typically Capita releases One three times per year and the testing services will be provided for partners for each release of One as part of the testing and verification.

On any given release Capita will allow an initial file submission plus up to two resubmissions to enable any issues to be resolved for Student and/or Personnel* sample files as per the agreement.

Testing and Verification Service (Cont.)

Module	Cost per Annum
B2B Student	£3000
B2B Personnel*	£3000
Both modules*	£5000

** For those organisations wishing to develop an interface to Personnel then please contact the One partnership programme for further discussions around requirements.*

Accreditation Service

As part of the testing and verification service Capita will test sample files provided by MIS vendor and confirm that they meet the schema and can be imported into a test system within Capita.

Capita will formally document confirmation of success and/or issues with the files as provided.

Capita will provide an accreditation services that includes providing the following if the partner requests:

- a statement that can be used to satisfy local authorities that the file formats meet specifications
- a framed certificate
- an entry on the partners pages of the website.

Enquiries

Requests for Partnerships can be directed to the Partner Development Support Team at the following email address:

Partner.support@capita.co.uk