

Business Rates Retention Scheme analysis tool - Barnsley MBC



A problem solved

Barnsley Metropolitan Borough Council, a long time customer of One Revenues and Benefits software, is an authority with over 6.5 thousand business rates hereditaments. When the Business Rates Retention Scheme analysis tool launched, Barnsley recognised its potential to aid their financial planning and was keen to implement the solution.

The BRRS tool provides increased flexibility to interrogate transactional data, improving monitoring and managing of additional financial resource. Barnsley is now looking at the further roll out of the solution to maximise its impact across the organisation.



Key outcomes

- Easily provides data from appeals which has the potential to impact greatly on the authority's finances
- Impact on staff with less experience in business rates significantly eased
- Data is exported directly into Excel
- Aids management and reporting for better decision-making and accuracy



Positive feedback

“The data we can extract from it is really significant. It's simple to use and enables us to quickly capture changes and provide information needed by the Head of Finance with total confidence.

Without the analysis tool, monitoring the effect on growth and decline of appeals and new builds would be a full time job. The tool helps us to estimate the percentage success rate and potential financial impact. This, together with the effect of new builds recorded using the Building Works module, definitely helps financial planning.”

Helen Briers, Benefits, Taxation and Income Manager
at Barnsley

Interested in finding out more?

✉ Email us at cssenquiries@capita.co.uk