

Keeping society moving

We help transform service delivery and customer experience by bringing public and community services together.

Smarter working, better client engagement and intuitive analytics are just some of the ways One makes it easier to support people in achieving happy, fulfilled lives.

How our technology helps...

- ✓ The full picture to help identify the most vulnerable
- ✓ World-leading analytics to target services effectively
- ✓ Online services via apps & portals to meet your digital agenda



- ✓ Understand tenants' lives, act early to changing situations

- ✓ Revolutionise how you gather, verify and approve payments



Provide the right homes and support

- ✓ Access to safe, suitable homes

- ✓ Quick decisions on benefits and swift payments

- ✓ Understand local needs and deliver the right activities

- ✓ Encourage take-up of early years services to help parents return to work

Improve access to early years services & support parents back to work

- ✓ Attend classes to help with family management

- ✓ Apply for funding to access early years services

- ✓ Those at most risk are spotted early by tracking attendance and attainment

- ✓ Monitor the effectiveness of schools across your authority



Provide fair access to education

- ✓ Find the right school and secure school transport

- ✓ Ensure children with additional needs receive the right support

- ✓ Ensure young people have the skills to progress into the world of work

- ✓ Help reduce reoffending rates

Support young people into jobs

- ✓ Young people who need extra support are identified early

- ✓ Work closely with young offenders to identify root causes of behaviours

- ✓ Clear picture of the status for each client

- ✓ All services are more informed, supporting better outcomes

Quickly respond to changing situations

- ✓ Quickly provide emergency housing to those most in need

- ✓ One contact point, shared with multi-agency teams for more coordinated services

- ✓ Online tools allow individuals and carers to self-serve

- ✓ Multi-agency working, flexible workflows and mobile working reduce admin

Support resilience and independence

- ✓ Personalised care plans based on individual needs and wishes

- ✓ Smart sensors in the home ensure people remain healthy and safe

Find out how Capita One can transform your service delivery and your customers' experience at www.capita-one.co.uk/keeping-society-moving



Capita One is part of Capita Software Services, a leading supplier of software solutions, trusted by the financial services, public sector and payments sectors to provide intuitive systems which transform the experience of those delivering, and receiving, customer services.

From streamlining workflows to better customer engagement, to the most advanced analytical and financial research tools, our innovative solutions are designed around clients' needs, with this client-centred approach lying at the heart of our business.