



# Children's Support Services (CSS)

## Detailed picture of every child

Providing a comprehensive, simple to use case management tool Capita One enables you to view a detailed picture of every child including their educational and pastoral needs, as well as the services they receive, to ensure they are getting the best possible support.

Authorities can drive greater efficiency, such as allocating cases and workloads on geographical areas through mapping software, and better outcomes through measuring the performance of individual practitioners, teams and the authority as a whole against performance indicators.

The adaptable case timeline tracks individual involvements, maintains an accurate account of intervention and guides practitioners through the next steps to take with each child. Practitioners with authorised access can view a child's contact details and other relevant information, such as their attendance, and the involvements of other services.

### Key Benefits

- **Share information:** vital data on children can be maintained and shared across services more easily by having only one record.
- **Extend teamwork:** involvement forms can be tailored to meet the needs of service teams.
- **Target intervention:** all authorised agencies and practitioners can see the child's complete record.
- **Improve outcomes:** spend less time on administration and more time with the child.
- **Reduce costs:** help with budget planning by generating reports on estimated and actual financial support offered to children and schools.

For further information contact us on  
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