



Troubled Families

More informed decision-making to support vulnerable families

Capita One's Troubled Families solution helps authorities identify children and families that may need additional support. Using criteria, tailored to local need, you can pinpoint which families are likely to meet or fail particular criteria. This allows you to target interventions and ensure your resources are invested where they will have greatest impact.

Capita One uses information already in the system so your teams do not waste time matching data from different systems. This can potentially save hours of administration time allowing teams to focus on what they do best.

You can easily see how troubled families are progressing and performing against set criteria via advanced reporting, ensuring that resources are being used most effectively and helping you to maximise Payment by Results funding.

Key Benefits

- **A clear picture:** using data already recorded, such as attendance, exclusions, youth offending and case management information, you are able to get a single view of a child and family.
- **Save time and money:** more effective data sharing between multi-agency teams allows you to target resources where they are needed most.
- **Monitor interventions:** providing a suite of reports you can see the impact of interventions.

For further information contact us on
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