



eStart

Understand local need and target resources to deliver sustainable services

Through accessing and sharing core information with multi-agency teams you are able to develop a greater understanding of local and regional needs and target resources more appropriately to deliver more sustainable services.

Capita One's eStart provides key evidence to support self-evaluation and provides evidence on the relevance, sufficiency and sustainability of services. The powerful reporting tools make it a simple to see what level of service is being accessed and identify any gaps in provision, demonstrating the cost effectiveness of services and where they are contributing to the Every Child Matters outcomes.

Practitioners are able to review and assess the quality and effectiveness of local services, including community based settings such as Children's Centres, and supports the targeting and advertising of services to hard-to reach groups through a variety of different media.

"eStart demonstrates a clear understanding of government initiatives in the children's sector. The module is helping us to develop the necessary agility to perform well."

Chris Dance, Children's Centre
Monitoring Officer, Worcestershire

Key Benefits

- **Improve outcomes:** promotes multi-agency working by facilitating information sharing to best support the needs of local children and families.
- **Reduce costs:** target resources where they are needed most by reducing the need to maintain a series of separate information systems.
- **Share information:** ensure the right services and support are being provided across the authority through a secure web-based system.
- **Improve communication:** reduce the number of missed appointments by SMS text messaging service.

For further information contact us on
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