

One Youth Justice

Intuitive case management for youth justice

Work effectively with other agencies

Free teams to spend more time with young people

AssetPlus and Statutory Returns

Flexible reporting

Who benefits?



Practitioners



Administrative staff



Specialist workers



Young people

Free teams to spend more time with young people

One Youth Justice is an intuitive case management system which helps youth offending teams work more efficiently, freeing up time for practitioners to spend directly with young people.

AssetPlus in One Youth Justice provides a dynamic, single assessment for young people which evolves with their personal circumstances and adapts in line with criminal justice process events, saving time for practitioners by automatically updating information from the case file.

Interactive tools include navigational aids, graphical representation and prompts, providing practitioners with the full picture for informed decision-making to help ensure the right support is put in place quickly and as early as possible.

Features

✔ Work effectively with other agencies

Youth offending teams, troubled families practitioners and specialist youth services can share current and historical information on a young person, including school history, attendance and exclusion records, professional involvements and interactions, Looked After status and more. With this information readily available, teams can save valuable time by not having to make numerous phone calls to different departments.

✔ Intuitive tools for a customised view

Intuitive case management tools offer a user-friendly interface, with expandable and collapsible permissions based panels to ensure you have the exact overview you need of the young person in a single screen view, making it easier to review recent activity at a glance to inform decisions.

✔ Free teams to spend more time directly with young people

Time-saving features include homepage panels which display the caseload by useful categories, such as 'My clients in court', 'My clients in breach' and 'My appointments', with hyperlinks directly to the cases. The bookmarking feature enables users to toggle between several cases at once and information can be copied and pasted between records.

Capita One is the **leading supplier** of information systems to children and families services, delivering solutions that help support early intervention and prevention work with young people.

✔ Flexible reporting to make it easier to meet statutory and local requirements

Flexible reporting options include a suite of sample Crystal reports covering former National Indicators and Nationals Standards, all of which can be tailored to meet your specific local reporting requirements. In addition to the wide range of pre-defined reports, you can also create your own customised Crystal reports to interrogate the data. The YJMIS statutory returns and functions to transmit to the YJB using Connectivity are built into One Youth Justice as standard.

✔ Increase efficiency and reduce costs

With intuitive, easy to use tools, user training requirements are significantly reduced, saving both time and money. As configuration is included as part of the implementation, any local maintenance can be done after go-live, without having to rely on supplier changes in specific releases. If you are making use of any Capita One infrastructure already in place you can cut system costs for maintenance, integrations, upgrades and licensing.



Screenshots

One Youth Justice homepage

From the homepage you can break down your caseload by operational categories for day to day work management, with each item listed acting as a hyperlink to the relevant case.

AssetPlus

Flexible and user-friendly, so that practitioners can record once to update the young person's record and their AssetPlus stage at the same time from either location (for details such as parents/carers, offence details and ASB incidents).

“Through the use of the various flags within One Youth we’re quickly able to recognise any risks and harm-related behaviours recorded by other agencies. These may include children at risk of CSE, children who are missing ... or children with social care legal status, thus effectively allowing the YOS Officer to identify, manage and reduce risks.”

Richard Meads, Service Manager, Southend-on-Sea Borough Council.

RELATED PRODUCTS:

Integrated Youth Support Services – a single view to support all specialist youth teams working with young people (e.g. former Connexions) and related statutory returns such as NCCIS and September Guarantee

One Analytics & Predict and Prevent – powerful analytics powered by Tableau, identifying trends across youth justice and One data for evidence based early intervention and targeting of resources



Your questions answered

Is One Youth Justice compliant with AssetPlus?

Yes, we've been working closely with the YJB to ensure that One Youth Justice is fully compliant with AssetPlus requirements (including case transfer and reporting) and within YJB timescales.

Who will manage the re-configuration of my connectivity equipment?

Existing connectivity equipment is re-configured by the YJB for use with One Youth Justice in liaison with Capita One and your local IT support team.

Is One Youth Justice compliant with statutory returns?

Yes, electronic statutory submissions to Youth Justice Application Framework (YJAF) via Connectivity are fully supported using the up to date Youth Justice Board (YJB) counting rules. We develop all statutory changes into the most timely software release.

Does your development cycle take customer feedback into account?

Yes, our customers contribute directly to our product roadmap and have regular contact with our experienced team members whose backgrounds are in youth justice and youth services. We consult to ensure changes made in our three releases per year, suit the ever evolving business needs of our customers.

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Who benefits and how?

Practitioners

The young person's history already recorded in One is revealed within the single screen Youth Justice case, providing a wealth of information without the need to contact different agencies and departments or access different screens and systems. This is available even before meeting the young person - particularly useful when they're in court and unknown to the Youth Offending Team.

Intuitive, time-saving case management tools include navigational features, bookmarking and a customisable homepage, enabling quick and easy access to information and streamlining case management.

Administrative staff

Intuitive screens and ease of navigation simplify the recording of complex offence and court activity. The expanding and collapsing panels in the single view of the young person's case give a quick and easy overview in a single screen of a young person's chronology to date.

Specialist workers

Victim information can be recorded securely in full giving specialist workers a complete overview of the victim's details and correspondence in relation to multiple young people where relevant. Locally configurable permissions restrict access to victim searches and records to specified staff only, removing any need for separate recording mechanisms.

Parenting interventions recorded against young people also display against the parent's own record with contacts and events, giving specialist workers an overview of the parent's contact with the YOT in relation to multiple young people as relevant.

Navigational links between parents and young people, or victims and young people, and permissions-based panels on the homepage, give the specialist workers quick and easy access to their victim or parenting caseloads.

Young people

As the young person's history in One is already available to practitioners, young people aren't asked to repeat the same information again. With fewer screens and clicks to access more information, practitioners have more time to spend directly with young people.

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